

Classified Realty

To: Paul Lehane
From: Matthew Hannigan and Julie Dillon
Date: September 30, 2009
Re: 205 Remington St., Lowell,MA

Dear Paul,

Julie and I would like to thank you for all your efforts in helping us find and purchase our first home. As first time home buyers we were completely overwhelmed and confused with the complex process of making a home purchase. We appreciated our first meeting with you at your office. In telling us a little bit about yourself, how you work, and what to expect throughout this difficult process, we left the meeting knowing we made the right decision in choosing you as our agent.

We respected your professional manner each time we met, but also appreciated your easy going nature enough that we felt comfortable asking you anything at all about the home buying process. We thank you for the prompt replies for our never ending questions that would arise at all hours of the day.

Your flexibility really helped us get through the process in a more timely fashion than we expected. We were grateful for the time you were able to meet with our families, on such short notice, to show the property we were interested in, without Julie or I even being available to join you. Your dedication to us as your clients was very often displayed in your work.

Although these last few months have been those of stress, anxiety, and hard work; they have also been the most memorable, life changing moments we have to look back on. We bought our first home!!! You made this process attainable and manageable from the start and helped us get through it until the very end; for that we are very grateful.

Thank you and Best Wishes,

Julie and Matt